

# Driving Sales Performance

Conquer changing Market Conditions with a High-Performing Sales Team

Program starts in April 2024



# **Driving Sales Performance**

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# **OVERVIEW**

Today's markets are dynamic, characterized by increased competition, evolving customer expectations, pressure on margins, and omnichannel retailing. Sales management has become a challenge and a crucial resource for organizations to develop a competitive advantage. The profile of the sales force has also evolved, and the art of selling is moving from product selling to solution selling. Ensuring a high level of sales performance requires the development of new capabilities besides reassessing the capacities of the current salesforce. This program offers a collaborative learning environment focused on practical ways to improve sales force performance. The participants will be exposed to practice-proven principles, strategies, and tactics of sales management. The program will help them to manage some of the most challenging sales issues about the professional selling process, sales force design, talent development, compensation, and sales force effectiveness.

### **PROGRAM OBJECTIVES**

At the end of the course, participants will be able to:

- Understand the concepts, attitudes, techniques, and approaches required for effective decision making in the Sales management
- Develop skills critical for generating, evaluating, and selecting sales strategies
- Appreciate the various sales management practices to make effective decisions

### WHAT YOU WILL LEARN

- Introduction to Professional Sales Management
- •The Professional Selling Process
- SPIN Selling
- · Sales Force Talent Management
- Salesforce Compensation
- Sales Budgeting, Target Setting and Forecasting
- Sales Force Systems
- Sales Force Automation
- Sales Force Effectiveness
- Customer Relationship Management
- Key Account Management
- Ethical Selling
- Sales Leadership
- Right Message- Right Customer-Right Manner-Right Relationships

# PROGRAM SCHEDULE

April 8, 10, 12, 15, 17, 2024 1:30 PM to 5:00 PM (GMT+08) on all dates

### **PROGRAM FORMAT**

Delivered online via live virtual interactive sessions in Zoom

### PROGRAM FEE

PHP 25,990.00 or USD 473.00\*

\*The prevailing exchange rate at the date of payment may apply.

Let us know if you are interested to avail of early bird/group discount or discuss payment terms.

# YOUR PROGRAM FACULTY



Dr. Sandeep Puri, PhD Professor, Marketing Asian Institute of Management

To find out how you can participate, contact us at <a href="mailto:SEELL@aim.edu">SEELL@aim.edu</a> or visit <a href="mailto:https://go.aim.edu/seellinguiries">https://go.aim.edu/seellinguiries</a>

Download our latest program calendar at <a href="https://go.aim.edu/seellprogramcalendar">https://go.aim.edu/seellprogramcalendar</a>



### **KEY BENEFITS**

- Understand key concepts of Sales Management
- Role of the Sales Manager, Organizational Strategies, and the Sales Function
- Professional Selling Process
- Profiling, Recruiting and Developing, Delivering, and Reinforcing a Sales Training Program
- Sales Force structure, Field Organization of the Sales Department, Centralization versus Decentralization in Sale Force Management
- Sales force effectiveness
- Customer Relationships and Key Account Management
- Motivating the Sales Force, Dimensions of sales force motivation, financial rewards, Sales meetings
- Ethical issues in selling with understanding of social responsibilities in business context.

# WHO SHOULD ATTEND

- The program is intended for the following:
- Sales executives from FMCG, consumer durables, industrial, financial services, pharmaceuticals, and IT/knowledge sectors
- Marketing and commercial managers who are responsible for revenues and field level sales operations.
- Retail and category managers
- CEOs of small and medium enterprises



# Your Program Faculty



Dr. Sandeep Puri, PhD Professor, Marketing Asian Institute of Management

Dr Sandeep Puri, PhD is a Professor of Marketing at the Asian Institute of Management, Philippines. With around 29 years of work experience in Industry and teaching, he specializes in Sales and Marketing. He worked with Novartis and Trident before starting his academic career. He has significant publications to his credit, with three publications in Harvard Business Review. He has over 100 case study publications with Ivey Publishing, WDI Publishing (University of Michigan), and IMD, Lausanne. He won the Best Seller Case Award for 2021-22 from Ivey Publishing. He also won 3rd prize in the 2022 John Molson MBA International Case Competition. His Sales and Distribution Management book, co-authored with Still, Cundiff and Govoni, is published with Pearson.

He is a visiting faculty at many prestigious business schools in Austria, Bulgaria, Dubai, India and Singapore. He has conducted MDPs for organizations like Accenture, Republic Cement, Apollo Tyres, Dominos, Reckitt Benckiser, Times of India, and EXL.



# Earning a SEELL Postgraduate Certificate and Diploma

SEELL offers Postgraduate Stackable Certificate Courses in various areas of concentration and discipline, which build an individual's qualifications and distinguish their professional value. It enables professionals to develop their proficiency in diverse areas of concentration in a personalized and more manageable manner.

By successfully completing SEELL's programs, credentials can be earned over time, stacked towards earning a Postgraduate Certificate in an area of their choice, and ultimately, a Postgraduate Diploma in Management. This leads to more career opportunities, advancement, and potentially high-paying jobs.

## **EARNING CREDENTIALS**

Successfully completing the program earns participants one (1) unit which can be credited to the following:

Postgraduate Certificate in Sales Management

\*Postgraduate Certificates require five (5) units earned within two (2) years.

Participants will also earn one (1) unit which can be credited to the Postgraduate Diploma in Management.

\*The Postgraduate Diploma in Management requires a total of twenty (20) units earned within three (3) years.

# **ELIGIBLE PROGRAMS**

For guidance on other eligible programs for Postgraduate Certificates and designing your learning journey with SEELL, please email us at <a href="mailto:SEELL@aim.edu">SEELL@aim.edu</a> or visit our website at <a href="https://executiveeducation.aim.edu">https://executiveeducation.aim.edu</a>

