

SCHOOL OF EXECUTIVE EDUCATION AND LIFELONG LEARNING MICROLEARNING PROGRAM

Leading Change in the Age of Al

In an era defined by rapid technological advancement, Artificial Intelligence (AI) is not just transforming business operations—it is reshaping the very nature of leadership and change. As AI continues to disrupt industries, organizations must evolve not only in terms of tools and technologies but also in mindset, culture, and leadership approach.

This program, "Leading Change in the Age of AI," is designed to empower executives and industry leaders to navigate and lead transformative change in AI-driven environments. It goes beyond the technical aspects of AI to focus on the human, strategic, and organizational dimensions of change leadership.

As Al becomes embedded in core business functions, the success of transformation initiatives hinges not only on technology adoption but on the ability of leaders to manage change effectively. Resistance, fear, and uncertainty are natural responses to disruption. Leaders must therefore cultivate trust, communicate vision, and foster a culture of continuous learning and innovation.

This program provides a roadmap for leading change in the age of Al—where adaptability, empathy, and strategic foresight are as critical as technical acumen.

Program Benefits

This program offers several benefits: participants will gain practical knowledge of AI tools tailored for small businesses, learn cost-effective strategies for integrating AI into daily operations, improve decision-making through AI-driven insights and analytics, enhance customer engagement and streamline marketing efforts, and build a roadmap for sustainable AI adoption without technical complexity.

Program Objectives

- To develop a strategic understanding of change management in the context of Al transformation.
- To equip leaders with tools to lead cultural, structural, and behavioral change in Al-integrated organizations.
- To explore ethical, inclusive, and human-centered approaches to Al-driven change.
- To build leadership agility and resilience in the face of digital disruption.

Leading change in the age of AI requires more than technical expertise—it demands visionary leadership, cultural agility, and ethical responsibility. This program equips leaders with the frameworks, tools, and insights to navigate disruption confidently and create organizations that thrive in an AI-driven future.



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Program Structure Overview

Topics	Learning Outline
The New Leadership Imperative: Change in the Age of AI	Understanding the Al-driven disruption landscape
	The evolving role of leaders in digital transformation
	From control to co-creation: Leading with agility and empathy
Strategic Change Management for Al Transformation	Frameworks for leading organizational change (Kotter, ADKAR, etc.)
	Aligning AI initiatives with strategic vision and business goals
	Overcoming resistance and building stakeholder buy-in
Culture Shift: Building an Al- Ready Organization	Fostering a culture of experimentation, learning, and innovation
	Psychological safety and trust in Al-enabled workplaces
	Upskilling and reskilling for the future of work
Ethics, Inclusion, and Responsible AI Leadership	Navigating ethical dilemmas and bias in AI systems
	Inclusive leadership and stakeholder engagement
	Governance models for responsible AI deployment
Case Studies: Leading Change Across Industries	Real-world examples of successful (and failed) Al transformations
	Lessons learned from cross-sector change initiatives
	Interactive discussion and reflection
Foresight and Resilience: Preparing for What's Next	Scenario planning and strategic foresight tools
	Building resilient organizations in uncertain futures
	Personal leadership development for continuous change